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## Introduction

Action Metals is a distributor of flat-rolled prime and secondary steel products. Located in Southeast, Michigan, we serve the needs of a broad customer base.

Action Metals, Incorporated is a Michigan corporation established in January 1987 with Mark Denney, the President and CEO, responsible for all operations.

## Mission Statement and Quality Policy

Action Metals, Incorporated is committed to understanding and meeting the quality needs and expectations of all our customers, both prime and secondary users, each with their own requirements.

As President of Action Metals, Inc., I affirm this commitment, and have established a comprehensive quality assurance system which will allow our company to meet all the requirements of the ISO 9001 quality assurance standards. Our quality assurance system concentrates on providing:

- defect-free products and services to our customers
- timely delivery
- continuous improvement to all aspects of our quality system
- competitive pricing for products and services
- responsiveness to the changing dynamics of the metals industry
- adherence to other applicable requirements

The team at Action Metals will adhere to the spirit and intent of this firm's quality policy, with objectives for each defined process as well as the directives of the quality assurance manual and its supporting documentation. We will strive to ensure that customer satisfaction is fully achieved.

Mark S. Denney,  
President

Date: 02/04/2019

Certificate US11/81911

SGS

The management system of

## Action Metals Inc.

25901 W.Ten Mile Road, Suite 220, Southfield, MI, 48034, United States Of America

has been assessed and certified as meeting the requirements of

**ISO 9001:2015**

For the following activities

Sales, processing and distribution of steel.

This certificate is valid from 18 March 2023 until 18 March 2026 and remains valid subject to satisfactory surveillance audits.

Issue 6. Certified since 18 March 2011



Authorised by  
Vigaruddin Mohammed

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